

# COMPLETE GUIDE TO APPLIANCE REMOVAL

Junk King is an eco-friendly junk removal company headquartered in South San Francisco, CA. We focus first and foremost on you, the customer. We are currently #1 rated nationally for our customer service, and that means a lot to us.



### Introduction

TO WHAT WE DO..

Do you have old appliances sitting around the house, broken down and not doing anything but collecting dust and taking up space?

Getting rid of old appliances like refrigerators, washing machines and stoves can be a daunting process. Not only are big appliances notoriously hard to pick up and move, but how do you know where to bring them once you load them in the car?

Junk King provides an efficient, safe and eco-friendly appliance removal service so you don't need to worry about the pick up or disposal of those old items. Not only that, but we make sure that your old appliances end up in the right place: whether it be a charity if the appliances are still functioning, or a recycling facility to ensure your appliance is disposed of in an eco-friendly way.

Our professional and insured appliance removal team will show up at your home or office; we call 15 minutes before we arrive on site and we'll give you a free estimate based on how much room your junk takes up in our truck.



#### Ready to remove those old appliances?

It's as simple as 1, 2, 3. You make an appointment by booking online or by calling 1.888.888.JUNK (5865).

CLICK TO CALL

**FOR BOOKINGS** 







You point and we haul those items into our junk removal trucks, with no hidden fees. We remove almost all types of appliances, including:

- Air Conditioners
- Beverage/Wine Chillers
- Dishwashers
- Dryers
- Garbage Disposals
- Heaters
- Lawnmowers
- Microwaves
- Mini-Fridges
- Ovens/Wall Ovens
- Refrigerators/Freezers
- Stoves/Ranges/Cooktops
- Trash Compactors
- Vacuums
- Water Heaters
- Washing Machines/Dryers

Not only are we pros in appliance removal, we specialize in removing all sorts of junk including:

- Furniture Removal
- Yard Waste Removal
- Hot Tub Removal
- Trash Removal
- Mattress Disposal
- Television Disposal & Recycling
- Refrigerator Disposal & Recycling
- Construction Waste Removal
- Foreclosure Cleanouts
- Garbage Removal
- Dumpster Rental Alternative
- And just about anything else you don't want!



### READY TO GET RID OF YOUR OLD ITEMS? It's as simple as 1, 2, 3.

You can make an appointment with Junk King by booking online above or by calling us at **1.888.888.JUNK** (**5865**). Our professional and insured appliance removal team will show up at your home (or office!) and we'll give you a call 15 minutes before we arrive on site. Also, we'll give you a free estimate based on how much room your appliances take up in our truck. You point and we haul those items into our junk removal trucks, with no hidden fees



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#### WHAT IS APPLIANCE REMOVAL?

Essentially, appliance removal is finding new life for your old appliances, or at least their parts.

For example, if you've only had your old washer or dryer for a few years or so, and it's still in good working condition, you can almost always find a new home for it. That's because your gently used but working appliances still have value. Removing them is simply the first obstacle.

The biggest problem with appliance removal is that it is almost never a DIY project. Most large appliances weigh far too much for one person. And even with two people the job still requires some proper equipment like a hand truck or furniture dolly, furniture straps, and ideally some duct tape or packaging tape to keep the lids and panels closed while in transit.



Appliance removal also requires a suitable vehicle and that doesn't include your new Prius! While a few larger hatchbacks might be able to accomodate a small drier or minifridge, this is typically a job for a pickup truck or even a trailer. And remember: appliance removal means getting it out of the house, out to the curb, and up into the back of the truck or onto the trailer.

#### THE STATE OF APPLIANCE UPGRADES

How many large appliances are purchased each year? For starters, every new home built in the U.S. will typically have new appliances added either by the builders or the buyers.

Back in 2016 there were well over 600,000 new homes built and that number appears to have increased annually ever since. In fact, 667,000 newly constructed homes were sold in 2018, according to the <u>U.S.</u> Census Bureau.

In addition, it is quite common for new owners of existing homes to replace, or upgrade, the old appliances in the homes they just bought. If only 10 percent of the 5.34 million existing homes sold in 2018 had new appliances installed, that still represents over five million sets of kitchen and possibly laundry room appliances sold.

And these figures don't take into account the ongoing need for homeowners, property managers, and others to replace old or broken appliances.

According to figures from Statista.com, appliance manufacturers shipped over 80 million major home appliance units to retailers in the United States alone. While not all of these appliances will necessarily be replacing older ones, it's reasonable to assume that the vast majority of them will, which means an incredible amount of appliance removal taking place.







#### **HOW TO GET RID OF YOUR JUNK APPLIANCES**

Appliance removal starts with getting your old, junk appliance out of your house, apartment, or workplace, but that's just the first step. You still have to take it somewhere.

For most places, the landfill is not an option. In fact, almost half the states in the country have some types of laws banning items such as appliances from their landfills. Besides, you have far better alternatives for getting rid of your junk appliances.

One option is to sell them. Used, working appliances are always in demand, but keep in mind that you will likely only be able to get half or less of the original price of your appliance. This is true for garage sales, but it is also true even if you opt for online selling sites like Craigslist, Letgo or other sites like Nextdoor.com because the depreciation for appliances is fairly steep.

**Consider a donation.** Yes, unlike a lot of other "junk" items, donating is often a great approach for finding a new home for your old appliance. Most secondhand shops, non-profit groups, church and community thrift stores are willing to accept them if they are in good condition. Better yet, many of these organizations will offer to pick them up for you. And, if you get a receipt, you can often use your donation as a tax deduction.

**Scrap your appliance.** Another relatively easy way to get rid of an old appliance and make some money in the process is to take it to a local used appliance dealer or even a scrap metal dealer. This is especially good for those units that aren't working any longer. These businesses will either repair and resell them, or dismantle them to recover the usable parts and recyclable materials.



## YES, YOU CAN RECYCLE APPLIANCES

A big part of our eco-friendly <u>appliance</u> removal service is our commitment to the environment. This means that we recycle as many items as we can. Remember - hauling your old appliances to the dump is not your only option nor even your best option. At Junk King, we can help you dispose of your old dishwasher, refrigerator, stove, oven, range, washer and dryer, and even HVAC equipment in an eco-friendly manner.

We do that by not only removing and hauling away your old appliances, we'll recycle them.

What is apparent to most everyone is that appliances, especially laundry and kitchen appliances, are largely constructed of metal. The good news is that metals are highly recyclable and recoverable. When it comes to processing scrap metal, such as your non-working appliances, having a professional junk removal firm to safely remove your appliance is your best option.



And opting for an eco-friendly company like Junk King will ensure that as much of the scrap metal recovered as possible is recycled.

It's important to keep in mind that some older appliances such as freezers, refrigerators and A/C units contain Freon or other similar chemicals. These are solvents that are harmful to the environment and must be handled carefully. Freon must be collected by a recycling center before the appliance itself can be recycled.



"Freon, Dupont's trademarked name for CFC and HCFC refrigerants, has become a generic name for all refrigerants. Refrigerators manufactured before 1995 usually contained R-12, a CFC, as a refrigerant. Only EPA certified technicians can buy R-12. Refrigerators manufactured from 1995 to the present typically use R-134a, an HFC, as a refrigerant."

It was determined that R-12 damaged the ozone layer, which then prompted a ban on its use in new refrigerators and air-conditioning systems in 1994. A replacement for R-12 is R-134a (tetrafluoroethane), and has been in common use since 1990. However, R-12 is still found in many old systems today.

## COSTS OF APPLIANCE REMOVAL

Costs for appliance removal varies widely depending on who you have remove it or where you take it yourself. According to an article at <u>Homeguide.com</u>, the average cost for disposal of a washer and dryer is between \$70-\$205.

At Junk King, we believe in both fair and transparent pricing, and we back it up with 4 different ways to get an estimate.

You can get onsite pricing from our professional "Big Red Truck" teams, text us photos of your junk appliance or appliances, can call or live chat our customer service representatives, or simply use our handy <u>online pricing estimator</u>.

A washer and dryer pick up, for example, in a neighborhood north of San Francisco would cost between \$145 - \$188 according to our online pricing estimator.





If you take your junk appliances to a landfill facility that accepts them, the fees can also vary.

For example, in one county in California, you can take old appliances that contain Freon (air conditioners, refrigerators and freezers, etc.) to select facilities for drop-off and a \$45 fee. For those appliances without Freon such as dishwashers, hot water heaters, microwaves, ovens and stoves, it will cost a \$20 fee to deposit them there. But keep in mind that there is also the cost of fuel, any equipment you need to buy or rent for transporting your appliances, and possibly the cost of a truck rental.

#### APPLIANCE REMOVAL FAQS

#### When should I book an appliance removal appointment?

If you have a timeline or deadline to remove your junk then you should give us a call right away. When you call, be prepared to give us an adequate description of the appliance items you would like removed from your home or business. If you're in the planning and budgeting phase of your junk removal project feel free to give us a call and receive a price quote.

#### What type of appliances do you haul away and recycle?

Junk King will haul and remove most items a two man team can handle. One advantage Junk King provides over all our competition is the size of our trucks. Our trucks are 30% larger than our competitors giving us a hauling advantage. Not only can we haul away more appliance items than anyone else, our junk removal contractors use various methods to remove dispose of appliance items like:

- Air Conditioners
- Dishwashers
- Dryers
- Freezers
- Lawnmowers
- Refrigerators / Fridges

- Stoves / Ovens
- Water Heaters
- Washing Machines
- Trash Compactors
- Microwaves

#### If the appliance is in working order do you donate it?

Junk King has two methods of disposing your old or unwanted appliances. The first thing we consider is the working order the appliance. When we pick up an unwanted appliance which still works and functions properly, our junk removal professionals take the appliance items(s) to the local charities our franchise owners donate unwanted appliance and other junk items too.

#### Can you remove the appliances if I am not on site?

We recommend our clients be on site before our junk removal contractors arrive. About 30 minutes before your appliance removal appointment you should expect a call from the team, confirming your location, items you like hauled away and the time the crew will arrive at your home or business. If you are unable to be on site, the crew will review the price quote and call you to confirm the total cost to haul away your appliances.



















## CHOOSING AN APPLIANCE REMOVAL COMPANY

So, what should you consider when choosing a company to come to your house (or workplace) and take away your old appliances?
Here are some essential considerations for making a good choice:



#### **GREAT CUSTOMER SERVICE**

Check out online reviews of the company. This is probably an obvious step for most people and online reviews can often be found for most businesses. If there are no reviews this could mean the firm has no website (not a good sign these days!) or that they are still new.

If possible, you should ask for referrals. Any good business will be able to and happy to provide references or referrals on request. And, if you have a good referral from a trusted friend or colleague, this can narrow your likely choices. options. A junk removal company's reputation is typically based more on customer service experience than price.



#### **COMPETITIVE AND CLEAR PRICING STRUCTURE**

Never choose a junk removal company with the cheapest prices. This may seem self-serving coming from a professional junk removal company, but remember, you get what you pay for. And a poor junk removal experience with one firm reflects badly on all junk removal companies. You can always find someone willing to work cheaper than everyone else, but a company that is a bit more expensive yet still affordable will quite likely provide you with more value for your money.



### ECO-FRIENDLY AND COMMITTED TO GREEN PRACTICES

Stay away from companies that only take junk to landfills. Most appliances and other junk that can and should be recycled, so hire a company with certifiably "eco-friendly" processes like Junk King. To ensure that you are properly disposing of waste you should hire a company that recycles as much material as possible and is committed to a clean environment and zero waste practices.



#### PROFESSIONAL, INSURED AND BONDED

There are many "one-man" operations and small outfits that offer junk hauling services. While they may be competent, you should always verify their experience and professionalism. Check to see if they're bonded and insured. Are their trucks clean and in good condition? Do they have a website and can you contact them easily? Ideally, choosing a professional company with solid experience, like Junk King, will ensure that you get excellent service in the shortest amount of time.

